



## THE RITZ - CARLTON

SANTIAGO

### COVID-19 TESTING REQUIREMENT

Dear guest,

As we welcome you back to our hotels around the world, we are committed to providing you with an environment that aligns with expert protocols for working to defeat the novel Coronavirus (Covid-19) through our *Commitment to Clean* program. This program consists of increased cleaning and sanitizing measures, guest and associate face covering requirements, social distancing policies, hand sanitizing stations throughout the hotel, mobile technology and hybrid meeting options.

We continue to closely monitor the Centers for Disease Control and Prevention and the World Health Organization's statements regarding Covid-19 cases and follow guidelines from these agencies and local health departments.

As an additional measure, considering that some countries are now requiring a negative Covid-19 test for entry or re-entry, we are providing a list of available testing facilities in the local area. This list is provided for your convenience, should it be necessary for you to meet this requirement following your stay with us. These testing services do have an additional cost, and are subject to availability, as they are not provided directly by the hotel.

Please review the attached list of testing providers to determine they meet the specific type of test and timing requirements to enter your upcoming destination. The requirements are subject to regular updates, and we encourage you to confirm the specific requirements for your personal circumstance. We recommend contacting the provider of your choice to reserve a specific date and time that allows you to complete your required test and meets your travel needs.

We are available to assist you as needed in this process. Should you have any questions or concerns, please contact our Front Desk at 2130 or [rc.sclrz.fo@ritzcarlton.com](mailto:rc.sclrz.fo@ritzcarlton.com).

In case you present any symptoms related to Covid-19, please alert one of our staff members so they can assist you. Your well-being is our highest priority and we are more than happy to assist you.

Thank you for staying with us.

Anja Frankenbach  
General Manager  
The Ritz-Carlton, Santiago

- **Clínica Cellus**
- **Clínica San José**
- **Laboratorio Vathic**

#### **DISCLAIMER**

This list has been provided for your convenience while staying at the hotel. The use of this service is at your sole risk. The Hotel, Hotelera Luxe Spa, Marriott International, Inc. and the Hotel owner, and their subsidiaries and affiliates, and their respective officers, directors, shareholders, agents, employees, successors, representatives and assigns (collectively, the "Marriott Parties"), make no warranty or representation, express or implied, to anyone as to the services provided by these service providers nor assumes any responsibility or liability in connection with such service. Those service providers are independent agents and are not affiliated with Hotel, Hotelera Luxe Spa, Marriott International, Inc. and the Hotel owner, or any of their respective affiliates. It is also the responsibility of the guest to verify governmental and airline testing requirements, as applicable laws and regulations may change from time to time.